

Ingram Micro Adds Microsoft Advisor to CSP Service Plan

Written by Marco Attard
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Ingram Micro announces the Microsoft Advisor to the Microsoft Cloud Solution Provider (CSP) service is now available in Belgium, France, Germany, Italy, the Netherlands, Spain, Sweden and the UK.



Initially available in N. America, it allows channel partners worldwide to quickly and seamlessly convert Office 365 Advisor subscriptions to the CSP program via Ingram Micro Cloud Marketplace.

Converting Advisor subscriptions to the CSP program involves a 3-step self-service program. Once done it enables channel partners to provision, bundle, invoice, manage and support Microsoft Cloud Solutions in an easier and more efficient way, without need to purchase directly from Microsoft.

Partners can also bundle the service with other cloud solutions on the Ingram Micro Cloud Marketplace and receive one consolidated invoice.

Meanwhile the Ingram Micro Service Desk provides multilingual Office 365 support on a 24/7/365 basis for front desk, desktop and many IT-related issues via phone, chat and email.

"Ingram Micro remains fully aligned with Microsoft to drive channel sales for Microsoft Cloud Solutions," the distributor says. "As the first tier-2 partner to automate the conversion of Microsoft Office 365 Advisor subscriptions to CSP through a single portal, we are excited to deliver a service plan that accelerates the transition and the adoption of CSP."

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