

Control4 Integrates BakPak in Pakedge Routers

Written by Marco Attard
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Control4 announces the availability of BakPak on Pakedge RK-1 routers--an integration of management software and router providing customers with a monitored, intelligent home network.



Essentially a leveraging of the [February 2016 Control4 acquisition of Pakedge](#), BakPak manages both IP network and smart home devices. It also delivers real-time visibility of network health, allowing diagnostics and troubleshooting before problems happen, mitigating downtime and service calls.

“With BakPak monitoring the home network, the automation system, and all of the devices connected to it, remote management becomes standard for dealers,” Control4 says. “The connected home is a reality-- with an ever-increasing number of connected devices, integrators need more sophisticated services to meet the expectations of customers. That is why we are including BakPak on every RK-1 Router as well as every NK-1 wireless controller, to provide our dealers with the remote management tool they need for every customer.”

BakPak comes in the Pakedge RK-1 router and NK-1 wireless controller, and allows customers to remotely monitor home automation products connected via ZigBee, Z-Wave, ethernet and wifi through a single interface. A wizard-based interface quickly brings a new customer network online, while troubleshooting and alert features include diagnostic information for ZigBee and Z-Wave signal strength and mobile alerts for diminished internet speed tests.

The RK-1 router and NK-1 wireless controller are available now.

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Go [Control4 is First to Add Cloud-Based Management for Connected Homes to High-Performance Routers](#)